



The Swenson Group
People · Passion · Purpose

Advanced IT Services and Support for
the Legal Profession.

legal

All Covered 
IT SERVICES FROM KONICA MINOLTA / LEGAL



Every second counts. When IT gets in the way of your law practice, call on All Covered.

When you're billing by the minute, every moment spent on the pursuit of your practice matters.

Filing online documents, tackling billing issues, worrying about cybersecurity – if you're spending more time managing these incidentals than the practice of law, then it won't be long before you'll be at an unrecoverable competitive disadvantage.

But you don't have to waste hours of your working day clashing with befuddled technical support staff who don't understand the legal industry and issues important to your firm. Just call on the **Lawyer's Help Desk**—an exclusive service of All Covered Legal Services.

“Over the years, All Covered has been a great strategic partner for us. The All Covered team has in depth understanding of issues facing law firms. As a legal solutions integrator, All Covered understands that my time is valuable. I continue to be impressed by the speed of their response.”

Marvin Rodriguez,
Director of Technology, Beck Redden



Invaluable IT support – just a call away.

Staffed by a team of legal experts with a combined 150 years of legal applications experience at their fingertips, the Lawyer's Help Desk provides invaluable IT support with legal professionals' needs in mind. We will answer your calls promptly and quickly find the solution to your problems.

We set up our help desk to be an extension of your firm. Your employees will not need to dial an outside line!

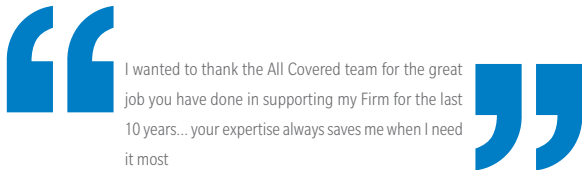
Just leave the problem (and the inevitable solution) to the Lawyer's Help Desk so you can immediately focus on your practice.

• **Industry Specific.** We have staffed the Lawyer's Help Desk with IT engineers that have previously worked for law firms, and consequently understand what sense of urgency really means to a law firm. Ongoing discussions will give you peace of mind and assure you of our team's knowledge of your IT infrastructure – and their ability to provide the proper solutions in a timely manner.

To facilitate the learning curve, we created an All Covered Guidebook for each and every Lawyer's Help Desk client that captures key processes, applications, network topography, and special instructions to better manage your infrastructure.

• **Bottom-line friendly.** We have designed the Lawyer's Help Desk to fit the budgetary constraints consistently pressuring law firms like yours. Our service is scalable, and you'll never have to pay for support you do not utilize.

Nearly every firm has faced countless challenges regarding staffing a support desk with experienced personnel to accommodate for peaks and valleys. The Lawyer's Help Desk was developed to assist with these issues and to address expertise, economics, availability and the risks of maintaining a world class support desk for all sizes and shapes of law firms and legal departments.



I wanted to thank the All Covered team for the great job you have done in supporting my Firm for the last 10 years... your expertise always saves me when I need it most

Steven J. Heller,
Director of Technology, Graubard Miller

Extensive legal experience at your service.

The Lawyers Help Desk supports over 150 legal applications in categories that include:

- Document Management
- Litigation Support
- Practice Management
- Time & Billing
- Table of Authority
- Dictation
- Document Creation
- Records Management
- Remote Access
- Cost Recovery
- Imaging & Capture
- Metadata Removal
- Case & Matter Management
- Document Collaboration



Make us part of your practice.

In the end, we're all about helping you leverage technology as a competitive advantage. Services like the Lawyer's Help Desk add value to your firm's services that saves time and money, and enhances profitability down the road – both yours and your clients'.

If you need the complete support of a help desk team with unparalleled legal expertise, or if you're simply considering additional resources for when your technology support personnel fall short, give us a call at [\(888\)-234-2077](tel:888-234-2077) or visit www.theswensongroup.com/contact-us



Let's Partner

TSG has the people, the technologies and the industry experience to help your firm thrive.

Information Management

Enterprise Content Management (ECM)
Document Management
Automated Workflow Solutions
Business Process Automation
Security and Compliance
Mobility
eDiscovery Services

IT Services

Application Services
Cloud Services
IT Security
Managed IT Services
IT Consulting & Projects

Technology

Office Multifunction Business Solutions
Commercial and Production Printers
3D Printers
Wide Format Printers
Laptops, Desktops and Computer Hardware
Servers and Networking Equipment
Managed Print Services (MPS)
Managed Enterprise Services

The Swenson Group is an award winning, privately owned Managed Service Provider that provides IT services, document management and office equipment at a low predictable monthly expense.

please visit: www.theswensongroup.com



The Swenson Group
207 Boeing Court
Livermore, CA 94551
theswensongroup.com

